



1. Very Unsatisfied	2. Quite Unsatisfied	3. Not Satisfied or Unsatisfied	4. Quite satisfied	5. Very Satisfied
1. Terrible	2. Bad	3. Okay	4. Good	5. Great
1. Very Negative impact	2. Rather Negative impact	3. No impact No change	4. Rather positive impact	5. Very Positive impact

NB you may want to write appropriate translations in the local language under the faces